

Workshop 6:

Government Innovation for Social Inclusion of Vulnerable Groups

Location: Room A7 (Baku Congress Center)

AGENDA

Day 1: 24 June 2019

14:30 – 15:00

Opening Session

14 :30 – 14 :40

Keynote Speech

- H.E. Mr. Sahil Babayev, Minister of Labour and Social Protection of Population, Republic of Azerbaijan

14 :40 – 14 :50

Welcome Remarks

- Mr. Chae Gun Chung, Head of United Nations Project Office on Governance (UNPOG), DPIDG/UN DESA

14 :50 – 15 :00

Introduction to the Theme

- Mr. Keping Yao, Senior Governance and Public Administration Expert, UNPOG, DPIDG/UN DESA

15:00 – 16:00

Session 1: Identifying Vulnerable Groups

Session Moderator:

- Ms. Lotte Nijland, Dealmaker at Team Regions, Ministry of the Interior and Kingdom Relations, Netherlands

15 :00 – 15 :10

Overall Presentation – Importance of/Challenges to Identifying Vulnerabilities

- Mr. Keping Yao, Senior Governance and Public Administration Expert, UNPOG, DPIDG/UN DESA

15 :10 – 15 :20





Creating Nationwide Platform on Information to Identify the Poor in Cambodia (ID Platform)

15 :20 – 15 :30

- Mr. Poch Sovanny, Deputy Director General of Planning, Ministry of Planning, Cambodia

Enhancing Visibility of the Marginalized Communities with GPS Technology - Map Kibera Empowerment Project in Kenya

15 :30 – 15 :40

- Mr. Joshua Ogure, Coordinator, Map Kibera Trust, Kenya

Identifying Groups in Real Poverty with Big Data

15 :40– 16 :00

- Mr. Lei Zheng, Professor, School of International Relations and Public Affairs, Fudan University

Discussion and Wrap-up by Moderator

16:00 – 16:20

Coffee break

16:20 – 17:30

Session 2: Improving Access to Public Service Delivery

Session Moderator

- Mr. Sunil Thawani, Fellow, American Society for Quality (ASQ); Member, Board of Directors, Dubai Quality Group

16:20 – 16:30

Overall Presentation on Improving Access of the Vulnerable Groups to Public Service Delivery

- Ms. Mi Kyoung Park, Governance and Public Administration Officer, UNPOG, DPIDG/UN DESA

16:30 – 16:40

Enhancing Accessibility of Women to Public Service Delivery

- Ms. Milana Rikanovic, Gender Specialist/Head of Office, UN Women Serbia

16:40 – 16:50

The Art of the Deal in the Social Domain

- Ms. Lotte Nijland, Dealmaker at Team Regions, Ministry of the Interior and Kingdom Relations, Netherlands

16:50 – 17:00

2019 UNPSA Winner Case – Access to Expensive Medicines for the Poor & Vulnerable



- Mr. Pascual Fidelio, Executive Director, Laboratory of Hemoderivatives, National University of Cordoba, Argentina

17:00 - 17:30 **Discussion and Wrap-Up by Moderator**

Day 2: 25 June 2019

10:50 - 11:00 **Recap of Day 1 by Workshop Rapporteur**

Workshop Rapporteur

- Mr. Limon B. Rodriguez, Senior Economist, Accenture Research

11:00– 12:20

Session 3: Enhancing Engagement of Vulnerable Groups in Decision-Making and Public Service Delivery

Session Moderator

- Ms. Katinka Weinberger, Chief, Environment & Development Policy Section, Environment and Development Division, UN ESCAP

11:00 – 11:10

Overall Presentation – Engagement of Vulnerable Groups for Decision-Making and Public Service Delivery

- Ms. Katinka Weinberger, Chief, Environment and Development Policy Section, Environment and Development Division, UN ESCAP

11:10 – 11:20

Creating Accountable and Transparent Local Governments through Civic Technology

- Mr. Nama R. Budhathoki, Executive Director, Kathmandu Living Labs

11:20 – 11:30

Innovative Approach to Participatory Decision-Making

- Ms. Arifah Sharifuddin, Senior Manager, Sharing Economy Ecosystem Division, Malaysia Digital Economy Corporation

11:30 - 11:40

Engaging African Youth effectively in Decision-Making Processes and Public Service Delivery

- Ms. Natalie Mukundane, Executive Chairperson, African Youth Commission





11:40 - 12:20 **Discussion and Wrap-Up by Moderator**

12:20 – 13:00 **Session 4: Promoting Social Inclusion of Persons with Disabilities and Older Persons through Public Service Delivery**

Session Moderator

- Mr. Louis Meuleman, Member of the UN Committee of Experts on Public Administration (2018-2021); Visiting professor, Public Governance Institute, University of Leuven, Belgium

12:20 – 12:30 **Overall Presentation – ICT and Innovation for Inclusion of Persons with Disabilities and Older Persons**

- Keping Yao, Senior Governance and Public Administration Expert, UNPOG, DPIDG/UN DESA

12:30 – 12:40 **Outreach Services: Empowering Persons with Intellectual Disabilities in the Community in Indonesia**

- Ms. Murhardjani, Head of National Rehabilitation Center for Persons with Intellectual Disabilities, Ministry of Social Affairs, Indonesia

12:40 – 12:50 **Innovative Partnership with the Private Sector for Improving Social Inclusion of the Children with Disabilities - Project Therapy, Education, Assimilation of Children with Handicap (TEACH)**

- Mr. Benjamin Jr. Abalos, Lecturer, National College of Public Administration and Governance, University of the Philippines

12:50 - 13:00 **Building Capability in the Community to Age In Place, Singapore**

- Ms. Sweet Fun Wong, Chief Transformation Officer, Khoo Teck Puat Hospital & Yishun Health, National Healthcare Group, Singapore

13:00 – 14:30 **Lunch Break**

14:30 – 15:10 **Session 4: Promoting Social Inclusion of Persons with Disabilities and Older Persons through Public Service Delivery (Continued)**

14 :30 - 15 :10 **Discussion and Wrap-Up by Moderator**





15:10 – 16:00

Session 5: Developing Capacities to Promote an Enabling Ecosystem for Social Inclusion of Vulnerable Groups

Session Moderator

- Mr. Ramiz Uddin, Head of Results Management and Data, a2i Programme, Bangladesh

15 :10 – 15 :20

Overall Presentation

- Mr. Louis Meuleman, Member of the UN Committee of Experts on Public Administration (2018-2021); Visiting professor, Public Governance Institute, University of Leuven, Belgium

15 :20 – 15 :30

Efforts and Challenges in Developing Capacities of Public Institutions for Promoting Innovation in Public Service for Vulnerable Groups

- Mr. Ahmed Laamoumri, Secretary General, Ministry of Administration Reform and Civil Service, Kingdom of Morocco

15 :30 – 15 :40

Empowering Civil Servants to Better Understand the Specific Needs of the Vulnerable Groups and Motivating them with a Sense of Purpose – Empathy Training

- Mr. Ramiz Uddin, Head of Results Management and Data, a2i Programme, Bangladesh

15 :40 – 15 :50

Enhancing Financial Accessibility for Financial Inclusion of the Vulnerable Groups Inside and Outside of Korea

- Mr. Woo Jong Sim, Senior Manager, Korean Federation of Community Credit Cooperatives

15 :50 – 16 :00

How to Create an Enabling Ecosystem to Promote Social Inclusion of Vulnerable Groups - The Case of India

- Ms. Yogita Swaroop, Economic Advisor, Ministry of Social Justice and Empowerment, India

16:00 – 16:20

Coffee Break

16:20 – 17:15

Session 5: Developing Capacities to Promote an Enabling Ecosystem for Social Inclusion of Vulnerable Groups (Continued)

16 :20 – 16 :40

Discussion



16 :40 – 17 :15**Roundtable Discussion*****Innovate for Social Inclusion of Vulnerable Groups – Strategies, Challenges and Policy Recommendations*****Chair:** Mr. Keping Yao, Senior Governance and Public Administration Expert, UNPOG, DPIDG/UN DESA

- Ms. Kuenzang L. Sangey, Chief Planning Officer, Gross National Happiness Commission, Bhutan
- Mr. Robert Numbaru, Senior Social Policy Officer, Department of National Planning and Monitoring, Papua New Guinea
- Mr. Poch Sovanndy, Deputy Director General of Planning, Ministry of Planning, Cambodia

17:15 – 17:30**Summary & Closing****17:15 - 17:30****Summary of Discussion by Workshop Rapporteur**

- Mr. Limon B. Rodriguez, Senior Economist, Accenture Research

Final Closing/Wrap-Up

- Mr. Chae Gun Chung, Head of United Nations Project Office on Governance, DPIDG/UN DESA

